

# Financial Aid Administrator Online Training

## 2024

## April



This information has been compiled by CASFAA (California Association of Student Financial Aid Administrators)

Title	Date	Time - PST	Description	Registration Link	Provider	Business Solutions
Let's Talk: Unanswered Questions Where Guidance Would Help	4/2/24	10:00am	Now that we have been working in the FAFSA simplification world, what unanswered questions do you have? Is there anything that we can do to help?	<a href="https://www.nasfaa.org/blueicon_letstalk_fafsa_simplification">https://www.nasfaa.org/blueicon_letstalk_fafsa_simplification</a>	Blue Icon Advisors (NASFAA)	
Reports, Tools, & Customizing Your Roster	4/2/24	10:00am	This webinar for college financial aid administrators shows how to retrieve and use the most common reports: Accept/Reject, E2/EL Verifications, & Monthly Payment Activity. Attendees will also learn how to customize Cal Grant rosters to display specific indicators, such as foster youth, E2 verification flags, CA Dream Act applicants, Students With Dependents, unpaid competitive awardees, and more!	<a href="https://csac-ca.gov.zoom.us/webinar/register/WN_f6JNDvzuTOKrl-u3HFJooA">https://csac-ca.gov.zoom.us/webinar/register/WN_f6JNDvzuTOKrl-u3HFJooA</a>	California Student Aid Commission (CSAC)	
ECMC Resources	4/3/24	10:00am	This webinar will provide an overview of ECMC's free student success and outreach resources including, college planning guides, college planning nights, FAB Life and our national training curricula for middle school, high school, and college educators. Join us to learn more about these no cost resources.	<a href="https://www.ecmc.org/schools/training.html">https://www.ecmc.org/schools/training.html</a>	ECMC	
Building a Budget	4/3/24	11:00am	Get educated on smart money management principles with the financial tools to fulfill life goals, such as the ability to travel or purchase your first home. This session will help you implement a spending and savings plan that can lead to financial peace of mind.	<a href="https://citizensbank.webex.com/webappng/sites/citizensbank/webinar/webinarSeries/register/00c21b497ce9437898479b058a3e6368">https://citizensbank.webex.com/webappng/sites/citizensbank/webinar/webinarSeries/register/00c21b497ce9437898479b058a3e6368</a>	Citizens Bank	
Establishing a Repayment Solutions with Cohort Catalyst	4/3/24	12:00pm	Having a comprehensive plan in place for repayment success is important now more than ever. Attend this session to learn how Cohort Catalyst can help.	<a href="https://www.attigo.com/establishing-a-repayment-solution-with-cohort-catalyst-april3">https://www.attigo.com/establishing-a-repayment-solution-with-cohort-catalyst-april3</a>	Attigo by Ascendium	Business Solutions
ScholarNet Features and Functionality for Schools	4/4/24	11:00am	ScholarNet is a proven, lender-neutral private student loan processing solution that automates loan certification and disbursement. Using a single platform, it instantly connects institutions with private student loan provider and their loan programs. With our outstanding service, many of our customers come for the technology – and stay for the people. Whether you're a new ScholarNet user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know.	<a href="https://events.teams.microsoft.com/event/25eac4fe-49fd-4bca-8d46-546375bca693@5a5b9e61-20b2-4578-8f37-246881fa0d61">https://events.teams.microsoft.com/event/25eac4fe-49fd-4bca-8d46-546375bca693@5a5b9e61-20b2-4578-8f37-246881fa0d61</a>	ScholarNet	Business Solutions
Building Awareness of the Public Service Loan Forgiveness Program	4/9/24	12:00pm	Thousands of student loan borrowers are qualifying to have the remainder of their federal loan balance forgiven through the Public Service Loan Forgiveness (PSLF) Program. The key to receiving this benefit is understanding the specific requirements that must be met to qualify. During this session, we will share details of the program, how to apply, and actions to take to remain on track toward forgiveness eligibility.	<a href="https://www.attigo.com/building-awareness-of-the-public-service-loan-forgiveness-program-april9">https://www.attigo.com/building-awareness-of-the-public-service-loan-forgiveness-program-april9</a>	Attigo by Ascendium	
FastChoice Features and Functionality for Schools	4/9/24	9:00am	FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user-friendly website. Whether you are a new FASTChoice user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	<a href="https://events.teams.microsoft.com/event/72dfa577-b095-43d5-abb6-3d392fa30bde@5a5b9e61-20b2-4578-8f37-246881fa0d61">https://events.teams.microsoft.com/event/72dfa577-b095-43d5-abb6-3d392fa30bde@5a5b9e61-20b2-4578-8f37-246881fa0d61</a>	ScholarNet	Business Solutions
Investing: A Primer	4/10/24	11:00am	Learn about effective ways to plan for your retirement, from setting goals to figuring out where you stand in relation to those goals. You'll learn how to put yourself on the right path toward a comfortable retirement and the steps needed to make sure you stay the course.	<a href="https://citizensbank.webex.com/webappng/sites/citizensbank/webinar/webinarSeries/register/00c21b497ce9437898479b058a3e6368">https://citizensbank.webex.com/webappng/sites/citizensbank/webinar/webinarSeries/register/00c21b497ce9437898479b058a3e6368</a>	Citizens Bank	
Programs for Foster Youth Overview	4/11/24	2:00pm	This presentation for high school and college staff, as well as community advocates, provides a basic overview of the California financial aid programs available to foster youth: Foster Youth Access Award, Cal Grant B for Foster Youth, and the Chafee Grant.	<a href="https://csac-ca.gov.zoom.us/webinar/register/WN_kY3YQw6oQM6-3fVvk2v6nQ">https://csac-ca.gov.zoom.us/webinar/register/WN_kY3YQw6oQM6-3fVvk2v6nQ</a>	California Student Aid Commission (CSAC)	
Enhancing Your Emotional Intelligence	4/11/24	9:00am	Are you able to recognize your emotions? How well do control impulses and adapt to changes? These questions can gauge your level of emotional intelligence (EI), which is the ability to understand and manage your emotions and those around you. Join us to learn ways to enhance your EI skills and how they can be used to strengthen connections, manage conflict, and improve decision-making.	<a href="https://www.attigo.com/enhancing-your-emotional-intelligence-april11">https://www.attigo.com/enhancing-your-emotional-intelligence-april11</a>	Attigo by Ascendium	

<b>Portfolio Navigator - Default Management Feature and Functionality</b>	4/12/24	11:00am	Portfolio Navigator - our free federal delinquency and default management resource is back by popular demand – our customers asked, and we've delivered. Portfolio Navigator is free to our ScholarNet customers. Not a ScholarNet customer, join us for this short webinar to learn how you too can take advantage of this free resource. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. If the date and time does not work with your schedule, please visit our website for additional dates and times. <a href="http://www.myscholar.net">www.myscholar.net</a>	<a href="https://events.teams.microsoft.com/event/47b7eabo-7194-4635-8db8-53fo06f8ccf5@5a5b9e61-20b2-4578-8f37-246883fa0d61">https://events.teams.microsoft.com/event/47b7eabo-7194-4635-8db8-53fo06f8ccf5@5a5b9e61-20b2-4578-8f37-246883fa0d61</a>	ScholarNet	Business Solutions
<b>Elevating Your Customer Service Beyond Compare</b>	4/16/24	9:00am	Good customer service has become the expectation. It's the minimum of what people want in their experience with your organization. They want more than a friendly face. Many expect to have their needs met through a wide variety of ways—and those needs extend to both in-person and online. Join this session to identify ways for elevating the service you provide beyond compare.	<a href="https://www.attigo.com/elevating-your-customer-service-beyond-compare-april16">https://www.attigo.com/elevating-your-customer-service-beyond-compare-april16</a>	Attigo by Ascendium	
<b>Understanding credit scores</b>	4/17/24	10:00am	Consumer credit scores represent a consumer's credit risk or the likelihood of paying bills on time. The higher the score, the better a borrower looks to potential creditors and lenders. The score is based on criteria including number of open accounts, total levels of debt, repayment history, and other factors. Potential creditors use credit scores to evaluate the probability that consumers will pay bills on time. Join us to do some sleuthing on what makes up your credit score and how best to build and manage credit.	<a href="https://www.ecmc.org/schools/training.html">https://www.ecmc.org/schools/training.html</a>	ECMC	
<b>Establishing Credit</b>	4/17/24	11:00am	Ever wonder how your credit score is determined and what you can do to build credit? Curious about how identity theft and fraud can compromise your credit? In this session you will learn how to build, maintain, and protect a credit profile that will carry you through your life's financial events.	<a href="https://citizensbank.webex.com/webappng/sites/citizensbank/webinar/webinarSeries/register/00c21b497ce9437898479b058a3e6368">https://citizensbank.webex.com/webappng/sites/citizensbank/webinar/webinarSeries/register/00c21b497ce9437898479b058a3e6368</a>	Citizens Bank	
<b>Let's Talk: Hot Topic</b>	4/18/24	9:00am	Let's talk about a timely topic in the financial aid community. The topic will be announced one month prior to the event.	<a href="https://www.nasfaa.org/blueicon_lets_talk">https://www.nasfaa.org/blueicon_lets_talk</a>	Blue Icon Advisors (NASFAA)	
<b>Let's Talk: Dependency Status Focus</b>	4/23/24	10:00am	It has been over five months since the 2024-25 FAFSA was released. Are you finding problems or discrepancies with dependency determination? Has there been an impact on your students and families?	<a href="https://www.nasfaa.org/blueicon_letstalk_fafsa_simplification">https://www.nasfaa.org/blueicon_letstalk_fafsa_simplification</a>	Blue Icon Advisors (NASFAA)	
<b>Examining the in's and out's of Satisfactory Academic Progress</b>	4/23/24	11:00am	Join us for an in-depth look into Satisfactory Academic Progress (SAP) requirements and how they impact student success. Our panelists will provide insight into measuring progress and discuss examples of how to assist students who may fail to meet SAP requirements. We will review tools and strategies that can be used to navigate a negative SAP standing and lead to continued positive student achievement outcomes.	<a href="https://uso6web.zoom.us/webinar/register/WN_BFnzb_e7RMm5TYyb2KwMNA#/registration">https://uso6web.zoom.us/webinar/register/WN_BFnzb_e7RMm5TYyb2KwMNA#/registration</a>	College Aid Services	
<b>Buying a Home</b>	4/24/24	11:00am	Explore the 10 steps you need to know before buying a home, from the pluses and minuses of owning vs. renting, to the types of home loans available to you. We'll also review how much you should realistically spend and how lenders view you as a prospective borrower.	<a href="https://citizensbank.webex.com/webappng/sites/citizensbank/webinar/webinarSeries/register/00c21b497ce9437898479b058a3e6368">https://citizensbank.webex.com/webappng/sites/citizensbank/webinar/webinarSeries/register/00c21b497ce9437898479b058a3e6368</a>	Citizens Bank	
<b>Cal Grant 101</b>	4/25/24	10:00am	This webinar is for anyone seeking more information about the Cal Grant program, and provides an overview of Cal Grants A, B and C; including newer programs such as the Community College Entitlement grant, Foster Youth Access Award, Students with Dependents, and the CA Dream Act Service Incentive Grant. Cal Grant eligibility requirements, AB 540 criteria, and the WebGrants 4 Students portal will also be introduced.	<a href="https://csac-ca.gov.zoom.us/webinar/register/WN_8uobNqtdQYKagntOwXIAPw">https://csac-ca.gov.zoom.us/webinar/register/WN_8uobNqtdQYKagntOwXIAPw</a>	California Student Aid Commission (CSAC)	
<b>Building a Strong Succession Plan</b>	4/30/24	9:00am	Succession planning is critical for the continuity and success of any organization. Knowing your talent pool, mentoring and coaching, and understanding short and long-term needs are only a fraction of what is needed. A strong succession plan also outlines critical actions for ensuring a smooth transition of leadership. During our time together, we'll share ways to create a robust succession plan that contributes to long-term success and sustainability.	<a href="https://www.attigo.com/building-a-strong-succession-plan-april30">https://www.attigo.com/building-a-strong-succession-plan-april30</a>	Attigo by Ascendium	