Financial Aid Administrator Online Training

2025　　June

Title	Date	Time - PST	Description	Registration Link	Provider	Business Solutions
FastChoice Features and Functionality for Schools	6/3/25	9:00 AM	FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user-friendly website. Whether you are a new FASTChoice user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	https://events.teams.microsoft.com/event/d10db4a1-fc09-46ea-b14d-d43d622bc41a@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
Financial Strategies to Live Your Best Financial Life	6/3/25	9:00 AM	Making our money work for us rather than the other way around is often one of life's most daunting tasks. Tackling debt can be an even greater challenge, however, that doesn't have to be the case. Financial health is achievable no matter where you are on the journey. Join this session to explore effective strategies for budgeting, reducing expenses, and prioritizing debt. We'll also share ways to enhance your credit savviness and discuss the mindset shifts to empower you to keep on track. These important principles are key to living your best financial life.	https://www.attigo.com/financial-strategies-to-live-your-best-financial-life-june03	Attigo by Ascendium	
Cal Grant 101	6/3/25	2:00 PM	This webinar is for anyone seeking more information about the Cal Grant program, and provides an overview of Cal Grants A, B and C; including newer programs such as the Community College Entitlement grant, Foster Youth Access Award, Students with Dependents, and the CA Dream Act Service Incentive Grant. Cal Grant program overview and eligibility requirements will be introduced.	https://csac-ca-gov.zoom.us/webinar/register/WN_n0RKqoWaT6yQ3bBvLfJVng	California Student Aid Comission (CSAC)	
Title of the session:– Portfolio Navigator - Default Management Features and Functionality	6/4/25	9:00 AM	Portfolio Navigator - our free federal delinquency and default management resource is back by popular demand – our customers asked, and we've delivered. Portfolio Navigator is free to our ScholarNet customers. Not a ScholarNet customer, join us for this short webinar to learn how you too can take advantage of this free resource. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. If the date and time does not work with your schedule, please visit our website for additional dates and times. www.myscholarnet.com	https://events.teams.microsoft.com/event/4f5cbe19-b5b7-47e4-819e-3db04ace10f2@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
Five Ways Student Loans Impact Credit	6/10/25	9:00 AM	When your students borrow federal loans, do they understand the impact it will have on their credit reports? Unfortunately, many students don't—but they should. The actions taken on their loans will determine whether they'll have a favorable or adverse credit history. Join us as we have identified the five ways federal student loans impact credit and what borrowers can do to build a good credit history.	https://www.attigo.com/five-ways-student-loans-impact-credit-june10	Attigo by Ascendium	
Title of the session: ScholarNet Features and Functionality for Schools	6/11/25	9:00 AM	ScholarNet is a proven, lender-neutral private student loan processing solution that automates loan certification and disbursement. Using a single platform, it instantly connects institutions with private student loan provider and their loan programs. With our outstanding service, many of our customers come for the technology – and stay for the people. Whether you're a new ScholarNet user, or you just need a refresher, this webinar will cover all the ScholarNet features and functionality a school may need to know.	https://events.teams.microsoft.com/event/7d01ec9b-cb9e-4bbd-b5e9-666caf7e9314@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
Title of the session:– Portfolio Navigator - Default Management Features and Functionality	6/11/25	11:00 AM	Portfolio Navigator - our free federal delinquency and default management resource is back by popular demand – our customers asked, and we've delivered. Portfolio Navigator is free to our ScholarNet customers. Not a ScholarNet customer, join us for this short webinar to learn how you too can take advantage of this free resource. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. If the date and time does not work with your schedule, please visit our website for additional dates and times. www.myscholarnet.com	https://events.teams.microsoft.com/event/7f848aec-374f-4fb8-a232-ecdcb07a597f@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
Aligning your E-App with P&Ps: A Compliance-First Approach	6/11/25	11:00 AM	Ensuring your E-App and Policies & Procedures (P&P) manual are in sync is not just best practice—it's essential for maintaining compliance and demonstrating administrative capability. In this timely and practical webinar, we'll explore how to effectively connect your institution's E-App with your internal policies to support accurate reporting, strengthen audit readiness, and align with evolving federal expectations. We'll break down recent updates requiring policy submission alongside your E-App and provide actionable guidance on how to keep your P&P manual current throughout the financial aid cycle. You'll walk away with tips, tools, and real-world insights to help your office stay organized, compliant, and prepared year-round.	https://www.collegeaidservices.net/webinars/	College Aid Services	
Level Up Customer Service	6/11/25	11:00 AM	Create positive impressions by understanding the importance of customer service and improving skills to deal with difficult scenarios. Learn ways to improve service delivery beyond just "what's expected" so that your customer walks away feeling like they not only had an exceptional experience, but a memorable one.	https://citizensbank.webex.com/webappng/sites/citizensbank/webinar/webinarSeries/register/88b424edfcb549043a948933bdf4d914b?adobe_mc=TS%3D1748546232%7CMCMID%3D50216379073951996980539262871094638183%7CMCORGID%3D4C3B0C3755C3822E7F000101%2540AdobeOrg	Citizens Bank	
Establishing a Repayment Solution with Cohort Catalyst®	6/11/25	12:00 PM	Repaying student loans has become more confusing and complicated for borrowers than ever before. It has been strained by litigation surrounding the available options, processing delays and errors, as well as other issues placing many borrowers at risk. Providing repayment support is more important now than ever and we have the solution. Join this session to learn how Cohort Catalyst can help borrowers achieve repayment success.	https://www.attigo.com/establishing-a-repayment-solution-with-cohort-catalyst-june11	Attigo by Ascendium	Yes
Back by Popular Demand: Student Aid Fraud Rings, Part 2	6/12/25	9:00 AM	Blue Icon hosts Let's Talk to give you the opportunity to engage with peers, learn from presenters and each other, share information, and discuss best practices. Let's talk about effective strategies for staying alert and responding quickly to potential fraud.	https://www.nasfaa.org/blueicon_lets_talk_jun25	Blue Icon Advisors (NASFAA)	

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Resolving Conflict in the Workplace	6/12/25	9:00 AM	Various personalities, communication styles, and cultural differences are just a few factors that can contribute to conflict in the workplace. Sometimes, we must adjust our sails to change the circumstances and find harmony. With the use of effective conflict resolution techniques, barriers can be broken to find a solution that works for everyone. Join us to discover ways for resolving conflict that will produce positive outcomes.	https://www.attigo.com/resolving-conflict-in-the-workplace-june12	Attigo by Ascendium	
Handling Unpleasant Conversations	6/17/25	9:00 AM	Whether you're dealing with an aggrieved customer, a challenging colleague, or a distressed employee, there are times when conversations may not be pleasant. Handling them involves more than keeping a smile and maintaining a good attitude—it requires the use of strategies and practice. During this interactive session, we'll share proven techniques to help you prevent and manage unpleasant discussions.	https://www.attigo.com/handling-unpleasant-conversations-june17	Attigo by Ascendium	
FastChoice Features and Functionality for Schools	6/17/25	12:00 PM	FastChoice offers institutions the ability to provide students and parents a starting point to research and learn more about possible private loan options. Clear and consistent private loan information is made available to borrowers through a custom user-friendly website. Whether you are a new FASTChoice user, or you just need a refresher, this webinar will cover all the FASTChoice features and functionality you need to know.	https://events.teams.microsoft.com/event/4f666474-5c18-4f72-b630-815690108e85@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
Title of the session:– Portfolio Navigator - Default Management Features and Functionality	6/18/25	9:00 AM	Portfolio Navigator - our free federal delinquency and default management resource is back by popular demand – our customers asked, and we've delivered. Portfolio Navigator is free to our ScholarNet customers. Not a ScholarNet customer, join us for this short webinar to learn how you too can take advantage of this free resource. If you are not already familiar with Portfolio Navigator, join us to learn how easy it is to use. In as little as an hour a month, you can create emails and letters to be sent to borrowers past due on their Direct Loan payments. If the date and time does not work with your schedule, please visit our website for additional dates and times. www.myscholarnet.com	https://events.teams.microsoft.com/event/fba870b3-27e2-4613-a807-e1c97bc4a005@5a5b9e61-20b2-4578-8f37-246881fa0d61	ScholarNet	Yes
Dream Act Service Incentive Grant (DSIG) Overview	6/18/25	9:00 AM	This informational webinar for high school staff and college Financial Aid Office staff provides an overview of the Dream Act Service Incentive Grant (DSIG) that allows certain Cal Grant recipients who filed the California Dream Act Application (CADAA) to earn money for completing 300 hours of volunteer/community service. Attendees will learn about the student process for applying to the DSIG program; qualification criteria for participating organizations; and how the program is administered by CSAC.	https://csac-ca-gov.zoom.us/webinar/register/WN_zyWSOZOJT36nQ8GgWb81fg	California Student Aid Comission (CSAC)	
Elevating the Game of Virtual Meetings and Presentations	6/18/25	12:00 PM	In today's working world the need to have virtual presentation skills is ever-increasing, but where do you begin? How do you develop this skill and put together a presentation that will not bore your audience? During this session, we'll reveal some of the tricks we have learned over the years for creating an informative and engaging virtual experience.	https://www.attigo.com/elevating-the-game-of-virtual-meetings-and-presentations-june18	Attigo by Ascendium	
Train-the-Trainer	6/19/25	9:00 AM	The Cash for College Train-the-Trainer Program is designed to give campus financial aid personnel and community partners all the tools they need to host their own Cash for College workshops. Registrants that attend the webinar and submit the survey receive a certificate of completion!	https://csac-ca-gov.zoom.us/webinar/register/WN_rhHiMT9ZSjO8GH9BzsXGJQ#/registration	California Student Aid Comission (CSAC)	
Gettting Creative When Problem Solving	6/25/25	11:00 AM	Creative problem solving is a way of using your creativity to develop new ideas and solutions to problems. The process is based on separating divergent and convergent thinking styles, so that you can focus your mind on creating during the first stage, and then evaluating during the second stage. With Creative Problem Solving, we are purposely leaving the comfort of been there, done that in our thinking that has been a roadblock to the best solutions. We'll learn how the mental process of searching for an original and previously unknown solution to a problem can lead to more effective decisions and better results.	https://citizensbank.webex.com/webappng/sites/citizensbank/webinar/webinarSeries/register/88b424edfcb54904a948933bdf4d914b?adobe_mc=TS%3D17485462 32%7CMCMID%3D50216379073951996980539262871 094638183%7CMCORGID%3D4C3B0C3755C3822E7F0 00101%2540AdobeOrg	Citizens Bank	
2024-25 Middle Class Scholarship Year-End Reconciliation	6/27/25	9:00 AM	This webinar provides basic information and best practices on reconciling MCS to close out the 2024-25 academic year. Attendees will also be introduced to the reports used during the reconciliation process.	https://csac-ca-gov.zoom.us/webinar/register/WN_ZwKtjmoHQ3GPikfLeTto5Q	California Student Aid Comission (CSAC)	